
Benefits of SELECT

cadventure

integrated solutions

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Bentley SELECT Services

Bentley SELECT provides organisations with **comprehensive investment protection** for their Bentley engineering software, their teams of people, and the information created.

The eight benefits are summarised as follows:

1. **Pooled and Trust Licensing**
Maximise license utilisation and minimise the burden of administration
2. **Continuous product development and updates**
Advancing technology that reflects your business requirements
3. **Two OnDemand eLearning courses**
Accelerate your productivity with OnDemand eLearning
4. **BE Conference registration**
Your once-a-year, in-person, learning-and-networking opportunity
5. **Help Desk**
The always-available resource for technical support
6. **ProjectWise user subscription**
The key to faster finding within a managed environment
7. **Additional software to extend the enterprise**
Extending the reach of information to colleagues and consumers
8. **SELECT membership in the Bentley Developer Network**
Increasing application performance and productivity

Pooled and Trust Licensing

Maximise license utilisation and minimise the burden of administration

SELECT provides subscribers with the ability to maximise license utilisation and minimise the burden of administration through pooled and trust licensing.

With pooling, licenses are made available to any user when needed rather than being permanently assigned to individual computers. Therefore, all licenses are available for use by the entire team more of the time, leading to much higher utilisation rates and a greater return on investment (ROI). Subscribing organisations report that **in a pooled license scenario**, each license is typically used by more than 1.5 employees, further **increasing the ROI**.

Trust licensing, introduced with the release of **SELECT Server XM**, records product sessions on the desktop, and compiles pooled license utilisation reports on the server. This enables IT directors to balance the technology portfolio to provide optimum coverage to the organisation.

With trust licensing, disconnected users need only connect to SELECT Server XM once every 30 days to be granted a right to run. The benefits are:

- Users can always access project tools and content to get the work done
- SELECT Server reports provide valuable and necessary insight for managers

Licensing is made simple for users and administrators.

Continuous Product Development and Updates

Advancing technology that reflects your business requirements

Technology trends move quickly, often driven by your own business requirements. Bentley Software works continuously to refine and improve all software products to meet your most demanding business needs. As a Bentley SELECT subscriber you can take advantage of these improvements the moment they are made available via the **SELECTServices** Web site.

Clear and immediate benefits to maintaining current versions of software include:

- **Increased performance and productivity** for the entire team
- **Enhanced compatibility** with other software versions
- Technology that is always aligned with your current business requirements

Bentley is also committed to improving the process of installing updates. Starting with the V8 XM editions, new incremental updates will use a **service pack approach** to ensure enhancements and the path to rapid adoption is **all gain and no pain**.

To access the latest versions of all software you have two options both available on demand from the SELECTservices Web site including:

- OnDemand product **downloads** directly to your computer from the SELECTservices Web site

Customised **MySELECT CD** for delivery to the user's office

Two OnDemand eLearning courses

Accelerate your productivity with OnDemand eLearning

New to the SELECT program is self-paced OnDemand eLearning for MicroStation. Users can learn new skills or fine-tune existing ones without leaving their desks. The **two most popular Bentley Institute** courses on MicroStation are included:

- *Moving to MicroStation*
- *MicroStation V8 XM User Update (J to V8 XM and 2004 to V8 XM)*

With OnDemand eLearning, users can quickly familiarise themselves with MicroStation and **work productively even if it is their first day on the job**.

OnDemand eLearning courses:

- Will never interrupt project deadlines because it can be started and stopped at your convenience.
- Eliminate the need to travel to a training centre and incur travel costs. OnDemand eLearning is delivered across the Internet to your own computer.
- Are self-paced, so *the* ideal speed for completing the course is *your* ideal speed.
- Serve as helpful points of reference for more experienced users who wish to learn new features over time

Because this material is self-paced and always available, organisations can now accelerate team training, to quickly **ensure the quality and consistency** of the work produced from the day new people start.

BE Conference Registration

Your once-a-year, in-person, learning-and-networking opportunity

BE Conference is a **once-a-year learning opportunity** for all users of Bentley products and their managers who want to sharpen their skills and expand their knowledge by hearing about new technology and industry best practices from the experts.

The BE Conference offers:

- More than 300 Learning Units make this event the single most concentrated selection of learning opportunities in a single location.
- More than 100 sessions on the best practices of **BE Award** nominees and other expert users
- An opportunity to take a sneak peek at the future product directions of MicroStation, ProjectWise and many of your preferred vertical applications

BE Conferences are hosted in the USA and also in Europe. For more information please go to www.be.org

Help Desk

The always available resource for technical support

SELECT subscribers are always just a click or call away from Bentley's Technical Support Group the always-available resource. The Help Desk is available **24 hours a day, seven days a week, 365 days a year**. There you will find analysts providing answers to your technical questions in 15 languages across 40 countries, available via a range of communications methods:

Cadventure SELECT Subscribers have the additional advantage of first access to our Technical Support team who solve 98% of problems in the first phone call and if necessary escalate software and licensing problems directly to Bentley and their developers in the States.

- **Online FAQs** - Tech Notes and answers to the most common queries
- **Web chat** - Launch a session with an analyst
- **E-mail** - See the Help Desk Contact List
- **Telephone** - See the Help Desk Contact List

With Bentley SELECT, all authorised users from subscribing organisations can receive help when they need it. The Help Desk team is comprised of experts in Bentley products, each of whom is well qualified to **keep you productive** while providing answers to your technical questions.

The self-service part of our SELECT Services Web site has been designed to provide an immediate resource centre filled with technical papers and how to pages. All of the most common technical queries are answered in online FAQs. Each resource makes finding an answer to your question a simple process.

The Help Desk is available to solve your support inquiries so that your people can continue to work and maximise their **performance and productivity**.

ProjectWise User Subscription

The key to faster finding within a managed environment

New and renewed SELECT contracts will include one **ProjectWise** named user license subscription with each copy of MicroStation covered under Bentley SELECT, representing **significant annual savings per person**.

ProjectWise is a system of collaboration servers that enables distributed enterprises and related organisations to successfully deliver infrastructure projects. Its core capabilities allow users to manage, find, and share CAD and geospatial content.

ProjectWise StartPoint provides an entry-level collaboration tool, while ProjectWise Integration Server provides federated content management. ProjectWise also includes servers for caching data in multiple locations, for managing and automating plotting and publishing, and for connecting with enterprise systems.

The **ProjectWise Named User** license subscription is **the key** for each user **to unlock the benefits** of the ProjectWise managed environment.

With access to ProjectWise, teams are able to **capture, index, and reuse** valuable project knowledge to benefit their business in a number of different ways including:

- Improved project quality
- Reduced project risk
- The avoidance of cost returning an improved service to clients

With Bentley SELECT and the ProjectWise Named User license subscription, **your investment in data creation is both managed and protected**.

Additional Software to Extend the Enterprise

Extending the reach of information to colleagues and consumers

Bentley SELECT provides additional software designed to **extend the reach of the data** created with Bentley applications to reviewers, colleagues, and consumers.

Bentley Redline

A comprehensive CAD file viewer for DGN and DWG files that empowers users to print to scale and **to comment on and mark-up project data** as part of the review and sign-off process. SELECT subscribers and their sponsored members are eligible to download Bentley Redline.

SELECT Server XM

SELECT Server XM enables teams to **manage licenses via a central pool** for each site from a single server.

MicroStation Extensions

Extensions provide users with additional functionality and **productivity enhancing toolsets** specific to their verticals. There are extensions for building, plant, civil, and geospatial professionals.

In addition, Bentley offers **Bentley View** to anyone via a no-charge download. This application allows anyone in a user's extended team to **view and print** both MicroStation DGN and DWG drawings and models.

SELECT Membership in the Bentley Developer Network

Increasing application performance and productivity

SELECT membership in the **Bentley Developer Network** provides users with **programming resources to aid the development** and testing of software products, complementing Bentley technology and increasing productivity.

Many **users realise a high return on investment** in Bentley applications after investing significant time customising them to automate routine and repetitive tasks. **With a membership to the Bentley Developer Network** SELECT subscribers gain access to the same tools used by Bentley and its third-party developers. These tools and resources include:

- Current application programming interfaces (APIs) and software developer kits (SDKs), some available upon request
- Comprehensive technical support from our Developer Support team via E-mail, fax, and phone
- Critical technical documentation, notes and reference material on the Web
- Relevant news and information delivered to you in a bimonthly E-mail newsletter, *BDNzine*
- Regularly scheduled BDNonline developer sessions hosted by Bentley programmers and software executives
- The annual Bentley Developer Conference

SELECT membership in the Bentley Developer Network helps new and experienced programmers alike to make significant contributions that will dramatically increase their team's performance and productivity.

Cadventure SELECT Contacts:

Your first port of call for Technical Support is to Cadventure as your Bentley SELECT Support Provider.

By telephone: 0870-811-0141

By email: support@cadventure.co.uk

In person:

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